

ezi debitaapplication

VOIPSTRA delivers dramatic cost savings to business users.

We offer 7 day trading terms, provided payment can be made to VOIPSTRA by pre-arranged Direct Debit from a Financial Institution or Credit Card.

You may look at your bill at anytime online. You can see what calls have been made and how your bill is progressing throughout the month so when it arrives instantly via email or fax there are no surprises.

I authorise and request the debit user detailed below to debit payments from my nominated account, as specified below, at intervals and amounts as directed by VOIPSTRA Pty Ltd as per the VOIPSTRA Customer Service Agreement and/or Service Schedules.

VOIPSTRA

more than voice

level 2
8 / 10 prosperity place
geebung qld 4034

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info@voipstra.com.au

www.voipstra.com.au

**DIRECT
DEBIT**

COMPANY DETAILS	Title	Contact's First Name	Contact's Last Name	
	Company Name			
	Address		Suburb	Post Code
	Telephone	Facsimilie	Contact's Mobile	Contact's E-Mail Address

EZIDEBIT DIRECT DEBIT	Name on Account		
	Account Number	BSB Number	
	Financial Institution	Branch	
	Setup Fee	\$2.20	Direct Debit Fee

EZIDEBIT CREDIT CARD	Name on Card		
	Credit Card Number	CCV Number	
	Expiry Date	Type of Card	
	Setup Fee	\$2.20	Credit Card Fee

I/We authorise Ezi Debit Australia Pty Ltd User ID 165969 to debit my/our account at the Financial Instituion identified above through the Bulk Electronic Clearing System (BECS) in accordance to the Payment Details stated above and as per the VOIPSTRA Customer Service Agreement provided.			
Signature		Date	
Name		Position	
VOIPSTRA Recommendation Reference		VOIPSTRA/EziDebit Ref	

This Authorisation is to remain in force in accordance with the Terms & Conditions on this page, the provided Service Agreement, and I/we have read and understand the same. CLIENT ID: VOI GEN 15209

Ezi Debit DDR Service Agreement

I/We hereby authorize Ezi Debit Australia Pty Ltd (ACN: 096 902 813) Direct Debit User ID number 165969 (herein referred to as Ezi Debit) to make periodic debits on behalf of the iBusinessi as indicated on the front of this Direct Debit Request (herein referred to as VOIPSTRA Pty Ltd)†

I/We acknowledge that Ezi Debit is acting as a Direct Debit Agent for VOIPSTRA Pty Ltd and that Ezi Debit does not provide any goods or services and has no express or implied liability in regards to the goods and services provided by VOIPSTRA Pty Ltd or the terms and conditions of any agreement with VOIPSTRA Pty Ltd.

I/We acknowledge that the debit amount will be debited from my/our account according to the terms and conditions of the agreement with VOIPSTRA Pty Ltd.

I/We acknowledge that bank account and credit card details have been verified against a recent bank statement to ensure accuracy of the details provided. If uncertain you should contact your financial institution.

I/We acknowledge that it is my/our responsibility to ensure that there is sufficient cleared funds in the nominated account by the due date to enable the direct debit to be honoured on the debit date. Direct debits normally occur overnight; however transactions can take up to three (3) business days depending on your financial institution.

I/We acknowledge and agree that sufficient funds will remain in the nominated account until the direct debit amount has been debited from the account and that if there are insufficient funds available, I/We agree that Ezi Debit will not be held responsible for any fees and charges that may be charged by your financial institution.†I/We Acknowledge that there may be a delay in processing if:

- 1) There is a public or bank holiday on the day, or any day after the debit date
 - 2) A payment request is received by Ezi Debit on a day that is not a Banking Business Day
 - 3) A Payment request is received after normal Ezi Debit cut off times, being 4pm QLD time Monday to Friday.
- Any payments that fall due on any of the above will be processed on the next business day.

I/We authorise VOIPSTRA Pty Ltd to vary the amount of the payments from time to time as provided for within VOIPSTRA Pty Ltd agreement.

I/We authorise Ezi Debit to vary the amount of the payments upon instructions from VOIPSTRA Pty Ltd.

I/We do not require Ezi Debit to notify me/us of such variations to the debit amount.

I/We acknowledge that VOIPSTRA Pty Ltd is to provide 14 days notice if proposing to vary the debit amounts.

I/We acknowledge that variations to the debit arrangement will be directed to VOIPSTRA Pty Ltd.

I/We acknowledge that any request to stop or cancel the debit arrangement will be directed to VOIPSTRA Pty Ltd.

I/We acknowledge that any disputed debit payments will be directed to VOIPSTRA Pty Ltd. If no resolution is forthcoming you are advised to contact your financial institution.

I/We acknowledge that if a debit is returned by my/our financial institution as unpaid, I/We will be responsible for any fees and charges for each unsuccessful debit in addition to any financial institution charges and collection fees, including and not limited to any solicitor fees and collection agent fees appointed by Ezi Debit.

I/We authorise Ezi Debit to attempt to re-process any unsuccessful payments as advised by VOIPSTRA Pty Ltd.

I/We acknowledge that if specified by VOIPSTRA Pty Ltd, a setup, variation, SMS or processing fees may apply as instructed by VOIPSTRA Pty Ltd.

Credit Card Payments

I/We acknowledge that iEzi Debit Australiai will appear as the business name for all payments from credit card.

I/We acknowledge and agree that Ezi Debit will not be held liable for any disputed transactions resulting in the non supply of goods and/or services and that all disputes will be directed to VOIPSTRA Pty Ltd as Ezi Debit is acting as a 3rd party payment provider.

I/We Acknowledge and agree that in the event that a claim is made, Ezi Debit will not be liable for the refund of any funds. Ezi Debit will keep your information about your nominated account at the financial institution private and confidential unless this information is required to investigate a claim made in it relating to an alleged incorrect or wrongful debit, or otherwise required by law. Further information relating to Ezi Debit's Privacy Policy can be found at www.ezidebit.com.au

I/We authorise:

- 1) The Debit User to verify details of my/our account with my/our financial institution
- 2) The Financial Institution to release information allowing the Debit User to verify my/our account details.